

# COVID-19 Response Team Spotlight: Heather Connor

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Attorney [Heather Connor](#) has practiced insurance defense for the last 22 years, and joined MGC's Charlotte office in 2009 with a focus on coverage issues. She is a certified litigation management professional, and was named in *Business North Carolina's* Legal Elite list in 2016 and 2017 for her litigation work.

As a member of [MGC's COVID-19 Response Team](#), Heather is avid about the importance of keeping clients educated on the evolving landscape related to COVID-19 and coverage issues. "My biggest concern is the long-term effects that this pandemic may lead to regarding the interpretation of insurance policies," she says. "Will we see jurisdictions that were more conservative in their interpretation of insurance policies apply a more liberal approach?"

With the firm's recent shift to a partially-remote workforce, Heather is dedicated to providing continuity, consistency and communication, and a heightened level of service, to clients. "We are in unprecedented times that are going to test the limits of the insurance industry, and MGC is prepared and ready to assist our clients in navigating these uncharted waters," she adds.

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